



JACKSON COUNTY UTILITY AUTHORITY

Serving the People...Protecting the Environment

Directors
Kevin Coggin • Jackson County
Thomas Eldridge • Jackson County
Andrew J. Elly • Moss Point
Kevin Miller • Jackson County
Michael R. Murphy • Pascagoula
Ken Papania • Ocean Springs
Marshall Smith • Gautier

System Update

For JCUA Customers (Formerly SAWS)

The Jackson County Utility Authority (JCUA) again welcomes our new customers joining us from the Saint Andrews Water and Sewer System (SAWS). It is our plan to integrate your water supply into the JCUA Western Regional Water Supply System (PWSID: 0300164) over the next two months. The first step in this process is installing the communication network devices and making the software changes to operate the system as one. That process began when you became our customers and should be ready for testing by the end of the month.

Another vital part of the process you might notice is the increased flushing of lines and pressure testing as we gradually transfer your water supply from the groundwater wells located in the St. Andrews community to the regional supply. We have recently purchased several “hydrant” pressure relief valves and will be installing them throughout the various neighborhoods for extra protection from unintended water pressure increases. Your system is presently performing between 40 and 55 PSI. This is well within recommended limits for the high and low set points. As we transfer your supply, the pressure setting will be 55 PSI and should vary little from that set point.

The new regional system uses six primary groundwater wells, all located in the northern part of Jackson County. The groundwater from these wells has noticeably less organic color which should prove more desirable than the present supply.

Again, welcome and we look forward to meeting and serving you! Be sure to visit our website and sign up for our customer alert system at: www.jcua-ms.us. We will provide alert notifications of updates as we work through this process. Your satisfaction is very important and please notify us if you observe any suspicious activity around a public water system or if you have any quality concerns. We plan to have the conversion process completed in 60 days and will update you via the alert system and web page regularly.

1225 Jackson Avenue, Pascagoula, Mississippi 39567 • Phone: (228) 266-2225 • Fax: (228) 762-3299 • www.jcua-ms.us

AN EQUAL OPPORTUNITY EMPLOYER AND UTILITY PROVIDER