



**JACKSON COUNTY UTILITY AUTHORITY**  
*Serving the People...Protecting the Environment*

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## **BOIL WATER NOTICE**

Effective: August 10, 2017

Jackson County Utility Authority – **West (PWSID 0300164) Jackson County**

The Jackson County Utility Authority – **West Regional Water System (PWSID 0300164)** has issued a “Precautionary” Boil Water Alert for certain residents on School Land Road, south of Fox Run Drive, due to a loss of system pressure where lightning struck the water distribution line and repair had to be made.

This affects 20, or less of our customers along Schoolland, Fox Ridge, Western and Southern Pine Drive. Door hangers have been placed on any affected home.

When a distribution system loses pressure, contaminants can siphon back into the water. Public health officials consider any system that loses pressure contaminated until tests prove otherwise. Health officials strongly recommend that all water be boiled vigorously for one (1) minute before it is consumed.

Customers will be notified when tests show that the water is safe to drink.

Additionally, the status will be posted on our web page at [www.jcua-ms.us](http://www.jcua-ms.us) and participants in our alert system will receive any alert or change in status.

### Checklist for Safe Water Use During a Boil-Water Alert

#### DO NOT...

- Do not drink tap water while the water system is under a boil-Water Alert advisory;
- Do not drink from water fountains in parks, public or private buildings that receive water from the affected system;
- Do not use ice unless it has been made with boiled water; freezing will not necessarily kill harmful bacteria; and
- Do not use tap water to make fountain soft drinks or coffee.

#### DO...

- Wash your dishes in boiled water, or use paper plates for the next few days;
- Wash your fruits and vegetables with boiled or bottled water since they may have been exposed to affected water from grocery store sprayers;
- Wash your hands and bathe as usual. Bathing is safe as long as no water is swallowed;
- Brush your teeth with boiled or bottled water;
- Cook with tap water if the food will be boiled for at least one (1) minute; and
- Use boiled water to make drinks, juices or infant formula

If you have any questions please call us and ask for a water supply representative to answer any questions you may have.

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