



JACKSON COUNTY UTILITY AUTHORITY
Serving the People...Protecting the Environment

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Nate Update – October 6, 2017

The Jackson County Utility Authority (JCUA) has declared a local emergency in response to the threat of severe weather from named storm Nate. Our team is taking the final steps in our emergency preparation procedures to ensure every effort is made to prevent service interruptions. However, depending on conditions, this weather system could impact operations and services. Here are some important considerations:

1. If and when tropical storm, or greater, conditions become imminent our team must take shelter until conditions improve and allow safe work to resume. As long as the call center is reachable, and in operation, any service requests or outage reports will be logged and we respond as soon as conditions permit.
2. All water and wastewater systems are operating normally as of 8:00 AM on October 6, 2017. All available redundancy systems are in place and on stand-by.
3. Should you experience a loss of water pressure during the storm, please take "Boil Water" precautions when service is resumed. As soon as we are able to access our web site and alert system we will issue specific statements regarding water supply and any utility outages.
4. Our administration building will close at 12:00 PM today. The Regular Board Meeting for Monday October 9, 2017 has been canceled. Once the weather threat has passed, the administration building will re-open.

We encourage everyone to plan, prepare, and follow the instructions given by your local emergency/civil defense management office.

Thank You,
JCUA