



JACKSON COUNTY UTILITY AUTHORITY

Serving the People...Protecting the Environment

Bill Collection and Delinquency Policies Summary

Cycle 1 – Includes all of **Ocean Beach Estates** and **Vancleave** areas.

Cycle 1 – Billed on the **1st** of every month.

Cycle 2 – Includes some of **Big Point, East Central, Hurley, Moss Point and Wade** areas.

Cycle 2 – Billed on the **5th** of every month.

Cycle 3 – Includes all of **St. Andrews and Pinehurst** areas.

Cycle 3 – Billed on the **10th** of every month.

Each cycle will be billed on the dates listed above. The Authority is not responsible for the delivery of mail. Should you not receive your bill, please contact the Jackson County Utility Authority at (228) 762-0119 Ext. 5311 to request a copy. It is the customer's responsibility to make payment by the designated due date whether or not you receive a copy of your statement.

The due date for each cycle will be 10 days after the statement date. A Late Fee of \$10.00 will be assessed on the next business day if your bill is not paid by the designated due date.

A Disconnect Notice will be sent when the \$10.00 Late Fee is assessed for customers not paying by the designated due date. The disconnect date for each billing cycle will be approximately 10 days after the due date. If this date falls on a Friday or weekend it will be the next business day.

Failure, neglect or refusal to pay any bill by the due date indicated on the statement shall subject the customer, or user of the service to the loss and discontinuance of service. Service may be disconnected at any time following the due date indicated on the statement if not paid in full. Discontinuation of service includes immediate account suspension and may include physical interruption of water or wastewater services as well. Upon payment of all outstanding past due bills and any fees or costs incurred by the Authority, along with the prevailing account origination fee, the Authority may resume service.

I have read and agree to the terms and conditions above.

Signature

Date