



JACKSON COUNTY UTILITY AUTHORITY

Serving the People...Protecting the Environment

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Thomas Eldridge • Jackson County
Andrew J. Elly • Moss Point
Kevin Miller • Jackson County
Michael R. Murphy • Pascagoula
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Frequently Asked Questions:

Question: How long will the Jackson County Utility Authority (JCUA) continue to use the existing St. Andrews Water and Sewer (SAWS) supply wells and pneumatic tank?

Answer: *The JCUA has scheduled a site inspection and coordination meeting with our Regional Engineer for the Mississippi State Department of Health for the first week in April of 2017. Upon successful completion of that inspection of the SAWS system, or resolution of any findings, we will begin transfer of source water. It is our goal to have SAWS supply converted to the Regional System within 90 days assuming operations.*

Question: Is it the JCUA's intention to continue using the existing wells currently used by SAWS?

Answer: *As related to the previous question, the JCUA only intends to use the existing SAWS supply and storage for up to 90 days. After successful transition to the Regional Supply System, the existing storage tank will be removed and the existing supply wells will be re-designated as emergency standby only.*

Question: What level of chlorination does the JCUA use?

Answer: *The Regional Supply System uses constant monitoring to ensure the drinking water supply is within BOTH the minimum required residual, and maximum contaminant level, for chlorine at all times. This is one of the benefits of a "Constant Monitoring" compliant system which provides significantly more operational information for operators to use than simple reliance on the results of routine samples and periodic operator tests.*

Question: Will the JCUA find a way to improve water pressure stability?

Answer: *The Regional Supply System is presently operating well below the maximum capacity limits. This will remain true even with the addition of our SAWS customers. Once the system is integrated we do not anticipate fluctuations in system pressure. Any customer feedback during the adjustment process will be welcome and useful in a smooth transition. If SAWS distribution system needs are discovered, those will be documented and scheduled for improvements.*