



# JACKSON COUNTY UTILITY AUTHORITY

*Serving the People...Protecting the Environment*

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## BOIL WATER NOTICE

**Effective: November 18, 2019 at 11:00 AM**

Jackson County Utility Authority – **West Water System (MS0300164 – Jackson County)**

The Jackson County Utility Authority – **West Water System (MS0300164)** has issued a “Precautionary” Boil Water Alert for residents located in the Ponderosa Subdivision, specifically the 12900 Block of Hebert Cove including the addresses 12926, 12927, 12930, 12931, 12934, & 12935 Hebert Cove and the 10050, 10060, & 10070 Blocks of Ponderosa Place including the addresses 10051, 10055, 10059, 10060, 10063, 10064, 10067, & 10071 Ponderosa Place.

Boil Water Alert will affect +/- 15 customers in Ponderosa Subdivision on Jordan Road in Jackson County, MS. Boil Water Issued Notice door hangers have been placed on the affected homes.

When a distribution system loses pressure, contaminants can siphon back into the water. Public health officials consider any system that loses pressure contaminated until tests prove otherwise. Health officials strongly recommend that all water be boiled vigorously for one (1) minute before it is consumed.

Customers will be notified when tests show that the water is safe to drink.

Additionally, the status will be posted on our web page at [www.jcua-ms.us](http://www.jcua-ms.us) and participants in our alert system will receive any alert or change in status.

Checklist for Safe Water Use During a Boil-Water Alert

### **DO NOT...**

- Do not drink tap water while the water system is under a boil-Water Alert advisory;
- Do not drink from water fountains in parks, public, or private buildings that receive water from the affected system;
- Do not use ice unless it has been made with boiled water; freezing will not necessarily kill harmful bacteria; and
- Do not use tap water to make fountain soft drinks or coffee.

### **DO...**

- Wash your dishes in boiled water, or use paper plates for the next few days;
- Wash your fruits and vegetables with boiled or bottled water since they may have been exposed to affected water from grocery store sprayers;
- Wash your hands and bathe as usual. Bathing is safe as long as no water is swallowed;
- Brush your teeth with boiled or bottled water;
- Cook with tap water if the food will be boiled for at least one (1) minute; and
- Use boiled water to make drinks, juices, or infant formula

If you have any questions please call us and ask for a water supply representative to answer any questions you may have.