



JACKSON COUNTY UTILITY AUTHORITY
Serving the People...Protecting the Environment

Directors
Thomas Eldridge • Jackson County
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Guy Moore • Pascagoula
Jerry Munro • Ocean Springs
Marshall Smith • Gautier
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PRESS RELEASE

Effective Tuesday, March 17, at 10:00 AM, all Jackson County Utility Authority facilities, including the Customer Service Facility in Vancleave, the Administration Building in Pascagoula, and all Treatment Plants will be temporarily closed to the public. This closure is a precaution to protect both residents and our employees and is being conducted in accordance with the Centers for Disease Control recommendations to reduce the spread of the novel coronavirus (COVID-19).

During this time, due to the closure of JCUA facilities to the public, in-person payments will not be accepted. However, payments can be made online, over the phone, or via regular US mail. Customers are reminded to please not send cash if using regular mail to pay their bill. JCUA staff are currently working regular hours and will be available for communication via email or phone. We encourage residents to call 228-762-0119 or use our website www.jcua-ms.us/personnel to find the specific departmental number to assist you.