



JACKSON COUNTY UTILITY AUTHORITY

BOIL WATER ALERT LIFTED

Effective date: **March 24th, 2020 at 1:00 PM**

Jackson County Utility Authority – **Helena Park Water System (MS0300026 - Jackson County)**

The Jackson County Utility Authority – **Helena Park Water System (MS0300026)** had issued a “Precautionary” Boil Water Alert for residents located in the **Helena Park Water System (MS0300026)** has issued a “Precautionary” Boil Water & Water Supply Outage Notice for residents located in the **Helena Park neighborhood including all residents served along Greensfield Road, Brooks Drive, N. Sherry Drive, S. Sherry Drive, Donna Drive, Dianna Drive, Kevin Drive, Colletta Drive, W. Colletta Drive, Cathy Drive, Rickey Drive, Darlene Drive, and Michael Drive.**

Public Water System: Helena Park Water System (PWSID 0300026) lifted the precautionary “Boil-Water Alert” for customers who get their drinking water from their water system in **Jackson County**.

Tests performed by the **Micro Methods Laboratory** indicates the water is now safe to drink.

When your Boil-Water Alert is lifted

Flush faucets for a total of ten (10) minutes to introduce system water throughout house plumbing.

Example:

- 1 Faucet — Run for 10 minutes
- 2 Faucets — Run both for 5 minutes
- 3 Faucets — Run each for 3-4 minutes

Flush any faucet **a minimum of two (2) minutes** to ensure clearing of the line serving the faucet.

- **Discard any drinks**, ice, food, etc., made during the Boil-Water Alert.
- **Rewash** any food or drink contact items (knives, forks, plates, etc.) with "cleared" system water.
- **Check water filters** (in faucets, refrigerators and elsewhere) and replace if necessary.
- **Run dishwasher** through a cycle or two before washing dishes.

Jackson County Utility Authority Customer Service: 228-762-0119 Ext. 0 (24 Hours)