



JACKSON COUNTY UTILITY AUTHORITY
Serving the People...Protecting the Environment

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**SCHEDULED WATER SUPPLY OUTAGE
&
BOIL WATER NOTICE**

Effective: Monday, April 6th from 9:00 A.M until 11:00 A.M. (Water Supply Outage)
Monday, April 6th at 9:00 A.M. (Boil Water Notice)

Jackson County Utility Authority – **Helena Park Water System (MS0300026 - Jackson County)**

The Jackson County Utility Authority – **Helena Park Water System (MS0300026)** has issued a “Precautionary” Boil Water & Water Supply Outage Notice for residents located in the **Helena Park neighborhood including all residents served along Greensfield Road, Brooks Drive, N. Sherry Drive, S. Sherry Drive, Donna Drive, Dianna Drive, Kevin Drive, Colletta Drive, W. Colletta Drive, Cathy Drive, Rickey Drive, Darlene Drive, and Michael Drive** in response to scheduled maintenance to the water supply.

The Boil Water Notice will affect approximately 45 customers in the Helena Park neighborhood. Boil Water Notice signs and communications have been posted.

When a distribution system loses pressure, contaminants can siphon back into the water. Public health officials consider any system that loses pressure contaminated until tests prove otherwise. Health officials strongly recommend that all water be boiled vigorously for one (1) minute before it is consumed.

Boil Water Lifted signs will be placed when tests show that the water is safe to drink.

Additionally, the status will be posted on our web page at www.jcua-ms.us and participants in our Notice system will receive any Notice or change in status.

Checklist for Safe Water Use During a Boil-Water Notice

DO NOT...

- Do not drink tap water while the water system is under a boil-Water Notice advisory;
- Do not drink from water fountains in parks, public, or private buildings that receive water from the affected system;
- Do not use ice unless it has been made with boiled water; freezing will not necessarily kill harmful bacteria; and
- Do not use tap water to make fountain soft drinks or coffee.

DO...

- Wash your dishes in boiled water, or use paper plates for the next few days;
- Wash your fruits and vegetables with boiled or bottled water since they may have been exposed to affected water from grocery store sprayers;
- Wash your hands and bathe as usual. Bathing is safe as long as no water is swallowed;
- Brush your teeth with boiled or bottled water;
- Cook with tap water if the food will be boiled for at least one (1) minute; and
- Use boiled water to make drinks, juices, or infant formula

If you have any questions please call us and ask for a water supply representative to answer any questions you may have.