



JACKSON COUNTY UTILITY AUTHORITY
Serving the People...Protecting the Environment

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BOIL WATER & WATER SUPPLY OUTAGE NOTICE

Effective: August 10, 2020 at 8:00 A.M.

Jackson County Utility Authority – **West Water System (MS0300164,-Jackson County)**

The Jackson County Utility Authority – **West Water System (MS0300164)** has issued a “Precautionary” Boil Water Alert for residents located at **1216, 1220, and 1221 Caraway Court in South Pointe Subdivision.**

The Boil Water Alert is due to scheduled maintenance to improve the system and will affect approximately 3 customers in this neighborhood. Boil Water Notice door hangers have been placed.

When a distribution system loses pressure, contaminants can siphon back into the water. Public health officials consider any system that loses pressure contaminated until tests prove otherwise. Health officials strongly recommend that all water be boiled vigorously for one (1) minute before it is consumed.

Customers will be notified when tests show that the water is safe to drink.

Additionally, the status will be posted on our web page at www.jcua-ms.us and participants in our alert system will receive any alert or change in status.

Checklist for Safe Water Use During a Boil-Water Alert

DO NOT...

- Do not drink tap water while the water system is under a boil-Water Alert advisory;
- Do not drink from water fountains in parks, public, or private buildings that receive water from the affected system;
- Do not use ice unless it has been made with boiled water; freezing will not necessarily kill harmful bacteria; and
- Do not use tap water to make fountain soft drinks or coffee.

DO...

- Wash your dishes in boiled water, or use paper plates for the next few days;
- Wash your fruits and vegetables with boiled or bottled water since they may have been exposed to affected water from grocery store sprayers;
- Wash your hands and bathe as usual. Bathing is safe as long as no water is swallowed;
- Brush your teeth with boiled or bottled water;
- Cook with tap water if the food will be boiled for at least one (1) minute; and
- Use boiled water to make drinks, juices, or infant formula

If you have any questions please call us and ask for a water supply representative to answer any questions you may have.