



# JACKSON COUNTY UTILITY AUTHORITY

*Serving the People...Protecting the Environment*

## Customer Account Application

COMPLETE ONLINE - PRINT - TAKE/MAIL TO CUSTOMER SERVICE

Applicant Name	<input type="checkbox"/> Mr. <input type="checkbox"/> Ms.			
	First	MI	Last	
Applicant ID	- -			
	Social Security No	Driver License No		State
Co-Applicant Name	<input type="checkbox"/> Mr. <input type="checkbox"/> Ms.			
	First	MI	Last	
Co-Applicant ID	- -			
	Social Security No	Driver License No		State
Service Address				
	Street	City	State	Zip
Mailing Address				
	Street	City	State	Zip
Telephone/Email	- -	- -	- -	
	Home	Work	Fax	Email
Property Owner	<input type="checkbox"/> Yes <input type="checkbox"/> No	If no, Owner's Name:		
Type of Customer	<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial	<input type="checkbox"/> Retail	<input type="checkbox"/> Existing
	<input type="checkbox"/> Developer	<input type="checkbox"/> Government	<input type="checkbox"/> Other	<input type="checkbox"/> New Construction
Previous Address				
	Street	City	State	Zip
Connection Request				
	Date	Time	Other	

### Terms and Conditions

- I agree to comply with all conditions stated in Jackson County Utility Authority (Authority) Rules and Regulations as a condition of service. (A copy of the Rules and Regulations is available for viewing at our office, libraries, and our website.)
- I agree to pay all charges for utility services provided and any fees assessed to initiate service, terminate service, or restore service from a delinquent account.
- I understand Authority is a "Governing Body" and may exercise all privileges afforded by the Mississippi Legislature to settle a delinquent account.
- I understand that any and all equipment installed by Authority on my property belongs to Authority and further understands that no tampering of any kind with said equipment is permitted. Tampering with any Authority equipment is punishable under penalty of State of Mississippi law.
- This agreement is valid for one residence only. No additional facilities may be connected to this service without approval from the Authority.
- Authority retains the right to inspect lines and equipment owned by the Authority and to make any repairs necessary to prevent leakage in to or out of the water or service system.
- New water/sewer services will be turned on only during normal business hours.
- Any disputed charges on a payment reminder must be presented to Authority prior to the payment due date or will otherwise be assumed correct.
- I agree to give access to my property to Authority for the express purpose of repair, inspection, and maintenance of the water/sewer system.
- Authority will attempt to notify my in advance of any required service or service disruption, except when I request a disconnection of service.
- I understand Authority will address service requests as soon as possible. Authority is not responsible for any damage or cleanup on my property from continued attempts to use a utility service not in operation for any reason.
- Applicant agrees to comply with all Mississippi Department of Health individual onsite wastewater disposal system laws.

I have read and agree to the terms and conditions of this contract. All information above is true and accurate.

Signature	Date

JCUA use
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**Service Line Right of Entry Permit and Utility Easement**

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Map Key Number

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Address

I (We), the owner(s) of the property listed above understand(s) and agree(s) a water service line and/or a sewer collection system, including a pressure sewer service line and an interceptor tank with effluent pump system or low pressure grinder pump system, is to be installed on my property to connect the structure located at the above address to the sewer system of the Jackson County Utility Authority. Upon completion of construction, the water and/or sewer collection systems will be owned by the Jackson County Utility Authority or its assigns who will have the responsible for the maintenance of the water and/or sewer system. The owner(s) acknowledge(s) they will be responsible for the cost of electric service associated with the operation of the systems and the monthly water and/or sewer fee charged by the Jackson County Utility Authority, as required under the Rules and Regulations of the Authority, and any damage to the service lines.

The owner(s) hereby grant(s) a right of entry permit and a permanent utility easement to the Jackson County Utility Authority for the installation of the water and/or sewer systems from the public right-of-way to connect to the water and/or sewer service to the structure located on this property. The permit shall extend from the public right-of-way to the "Point of Delivery" as described in the Authority's Rules and Regulations and will be limited to the exterior of any structure for which service is provided.

The owner(s) also hereby grant(s) a right of entry permit for the property to the Jackson County Utility Authority for the maintenance of water and/or sewer systems.

The owner(s) hereby agree(s) not to construct, plant or place anything within the service area, including but not limited to fences, trees, shrubs, vegetation, flowerbeds, outbuildings, driveways, sidewalks, animal pens, and vehicles. This utility easement shall be limited to and for the exclusive use of Jackson County Utility Authority for its collection system.

The undersigned hereby permits a right of entry to the Jackson County Utility Authority, with the right of entry and reentry from time to time during construction and for the life of the water and/or sewer systems, for the purpose of exercising the said rights, privileges and license permit, herein described. Right of Entry for maintenance purposes is granted only to the Jackson County

Utility Authority or its assigns or agents who hereby agree they will be responsible for the restoration of any disturbance or damage to the lawn to restore it to its condition before service.

The owner(s) hereby agree to hold harmless the Jackson County Utility Authority, along with its project engineers, project administrators, and all other employees, agents, servants, successors and assigns of the Jackson County Utility Authority, for any and all claims, demands, suits and losses of any nature whatsoever which may result from or be claimed to have resulted from the construction of the water and/or sewer systems, included by not limited to personal injury, death, damage to buildings, fixtures, and appurtenances, as well as hidden damage to property including trees, shrubs, sod, bushes or any vegetation, lost wages, attorney's fees, and any other loss of damage whatsoever. While Homeowner(s) specifically releases Jackson County Utility Authority and its engineers, Homeowner(s) specifically reserves any and all rights against any contractor or subcontractor for any damages that may arise out of (in whole or in part) or result from the construction of the water and/or sewer systems.

Owner(s):

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Jackson County Utility Authority

Dated: \_\_\_\_\_

Dated: \_\_\_\_\_

Signed before me, a Notary Public, in and for Jackson County , State of Mississippi.

This, the \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

\_\_\_\_\_  
(Signature)  
NOTARY REPUBLIC

My Commission Expires: \_\_\_\_\_



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## Bill Collection and Delinquency Policies Summary

**Cycle 1** – Includes all of **Ocean Beach Estates** and **Vancleave** areas.

**Cycle 1** – Billed on the **1<sup>st</sup>** of every month.

**Cycle 2** – Includes some of **Big Point, East Central, Hurley, Moss Point and Wade** areas.

**Cycle 2** – Billed on the **5<sup>th</sup>** of every month.

**Cycle 3** – Includes all of **St. Andrews and Pinehurst** areas.

**Cycle 3** – Billed on the **10<sup>th</sup>** of every month.

Each cycle will be billed on the dates listed above. The Authority is not responsible for the delivery of mail. Should you not receive your bill, please contact the Jackson County Utility Authority at (228) 762-0119 Ext. 5311 to request a copy. It is the customer's responsibility to make payment by the designated due date whether or not you receive a copy of your statement.

The due date for each cycle will be 10 days after the statement date. A Late Fee of \$10.00 will be assessed on the next business day if your bill is not paid by the designated due date.

A Disconnect Notice will be sent when the \$10.00 Late Fee is assessed for customers not paying by the designated due date. The disconnect date for each billing cycle will be approximately 10 days after the due date. If this date falls on a Friday or weekend it will be the next business day.

Failure, neglect or refusal to pay any bill by the due date indicated on the statement shall subject the customer, or user of the service to the loss and discontinuance of service. Service may be disconnected at any time following the due date indicated on the statement if not paid in full. Discontinuance of service includes immediate account suspension and may include physical interruption of water or wastewater services as well. Upon payment of all outstanding past due bills and any fees or costs incurred by the Authority, along with the prevailing account origination fee, the Authority may resume service.

I have read and agree to the terms and conditions above.

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Signature

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Date