



Starting Friday, May 1, 2020

Online Utility Bill Payment Will Be Available

www.jcua-ms.us

For a fast and convenient way to pay your Utility Bill, Click the Blue "UTILITY PAYMENT" button on the JCUA Bill Payment page, using our secure online payment portal.

After you Click the **UTILITY PAYMENT** button you will be directed to the JCUA Self Service site. Click on Citizen Self Service, this is where you will Register to set-up your User ID and Password. You will need your Account Number and Customer ID Number (CID).

Payment cannot be made for more than the amount due or if there is not a balance due. A three percent (3%) convenience fee will be applied to all credit card payments...over the phone, over the counter, and online.

Please Note: Payments made to avoid same day disconnection *should NOT be made online.* To ensure services remain connected, payments should be processed by phone or pay in person at the designated drop-off location during working hours.